

E-Victims.Org



Helping victims of e-crime and other online incidents



Online incidents are increasing:

- Dodgy online traders
- Offensive material
- Malware
- Cyber bullying
- Hijacking email and social network accounts
- Impersonation – identity theft
- E-shopping disputes
- Online auction complaints
- Scams
- Spoof sites
- Phishing attacks
- Counterfeit goods
- E-fencing
- Harassment
- Humiliation
- Money and product mules

Who helps when prevention advice has failed?

300 sites with prevention advice - in silos.

Reporting sites also deal with only one issue (they generally have only one remit) and assume the public has already correctly diagnosed the problem.

Frequent calls for a “One Stop Shop”, but that also means making a list of what bad things might happen, and dealing with them all (eg NHS Direct).

All incidents are not police matters.

All crimes are not fraud.

Crimes against individuals are important too.

What’s really needed is a “**First Stop Shop**”.

Umbrella site to assist the public to verbalise what they have suffered from, and send them to the most appropriate responder – or educate how to be more careful next time.

Typical E-Victims Issues

“4 days ago I my **Facebook account** was hacked and indecent photos posted

“I bought **T in the Park** tickets , now the website gone”

“There was an **Iphone** advertised on **Gumtree...**”

“I **won £1500** playing online poker . When I tried to withdraw the money...”

“I paid this company **£500 to write my dissertation.** ..”

“I **booked an air ticket** and I was asked to pay CASH into a bank account...”

“There is this website site that **helps people give others crab lice**”

“I registered with an **escort agency** paying **£265** for advertisement ...”

“Somebody sent **all the contacts in my hotmail address book** an email from me asking for financial help”

“There is a **website using my shop’s name** and address..”

“My **ex-girlfriend** up loaded a **video** on youporn...”

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The E-Victims Organisation CIC is a non-for-profit, Community Interest Company (CIC), which is a company set up to benefit the UK Internet community. We are regulated by the CIC Regulator.

We are independent and work with industry, consumers, support charities, policing, and government agencies to provide advice to e-victims.

Benefits for the whole Internet Community – now you have somewhere that you can refer customers who have had bad experiences.